



Signature: K1/EN

TERMS OF FREE CONSULTATION FOR ECONOMIC ENTITIES

The provider of the free consultation is Vertahex sp. z o.o, hereinafter referred to as Vertahex. Vertahex commits itself to providing consultations in cybersecurity and advanced IT expertise in detail described at **vertahex.com**.

Vertahex provides free consultations under the following conditions:

- 1. The receiver of a free consultation must be an economic entity.
- 2. A free consultation is provided to:
 - a) a maximum of 3 persons at a time;
 - b) only to personnel employed by or officially involved in the same company.

 If the above conditions are not met the consultation becomes a payable service.
- 3. A free consultation must be scheduled by an official communication channel.

Vertahex communication channels	Official channels approved for contact
, ,	An official, easily verifiable telephone or Signal number An official, easily verifiable electronic mail address

- 4. An entity scheduling a free consultation must confirm in writing that it agrees with these terms and conditions.
- 5. A scheduled free consultation may be canceled at the latest 48 hours before its appointed time. The cancellation must be done over an approved communication channel.
- 6. A free consultation may take place within the official city limits of the city of Słupsk. Consultations may be provided outside the city limits only as a payable service. Vertahex reserves the right to change or lift this restriction in particular cases.
- 7. A free consultation may take place in an official place of business of the entity scheduling it, for instance, in the company headquarters.
- 8. A free consultation may not last longer than 60 minutes, and if this time is exceeded, the consultation becomes a payable service.
- 9. Vertahex will tolerate at most 10 minutes of delay outside the time originally scheduled for a free consultation to begin. If for any reason the scheduling entity causes a longer delay, the consultation becomes a payable service and is considered as being concluded.
- 10. Vertahex establishes the price for a payable consultation independently.
- 11. Vertahex reserves the right to cancellation of a free consultation without explanation.